

# Pocket Support: Assistive Technology for Personal Care & Safety

## Information for Plan Managers & Support Coordinators





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### Overview

Pocket Support is an assistive technology solution designed to enhance **personal care and safety** for NDIS participants by providing a **secure, structured system** to manage and coordinate their supports. The app aligns with the NDIS funding category “**Assistive Products for Personal Care and Safety**” (03\_090000911\_0103\_1\_1) by helping participants maintain **safe, reliable, and well-organised support networks**.

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### Why Pocket Support Qualifies for AT Funding

Pocket Support meets the requirements for **Assistive Technology (AT) under Personal Care & Safety** because it:  **Enhances participant safety** by ensuring clear, structured communication between participants and their support workers.  **Prevents risks** associated with mismanaged supports, such as missed appointments, gaps in care, and privacy breaches.  **Provides a secure, accessible tool** for participants who cannot independently manage their support coordination.  **Reduces the need for additional human intervention**, offering a digital safeguard for organising support teams effectively.

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### Key Benefits of Pocket Support

- **Improved Safety & Well-being:** Reduces confusion and miscommunication, ensuring that participants receive the right support at the right time.
  - **Secure & Reliable Coordination:** Replaces informal and unsecured coordination methods (e.g., texts, spreadsheets) with a structured platform.
  - **Supports Independence:** Enables participants to maintain control over their support network, minimising reliance on external coordination.
  - **Minimises Crisis Situations:** Helps prevent missed care and unnecessary emergency interventions.
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### NDIS Justification for Funding Approval

When requesting funding under the Personal Care & Safety line item, participants or providers can present Pocket Support as an Assistive Technology that reduces risks and enhances the management of essential supports.

#### Example Justification Statement:

*“Pocket Support is an Assistive Technology solution designed to improve a participant’s safety and well-being by securely managing their support team, ensuring continuity of care, and reducing risks associated with unstructured support coordination. It directly aligns with the NDIS funding category ‘Assistive Products for Personal Care and Safety’ by providing a secure and structured tool for safer support management.”*

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## How Support Coordinators & Plan Managers Can Help

- Ensure participants include Pocket Support in their Assistive Technology budget under the 03\_090000911\_0103\_1\_1 line item.
- Justify its use as a **risk reduction and safety tool** in plan reviews or funding requests.
- Encourage participants to describe how Pocket Support helps them manage their supports more safely and independently.

For more information, please contact **Pocket Support Pty Ltd**.